



TRANSFORMATION PROGRAMME MANAGEMENT

Service Definition
Document

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SERVICE MANAGEMENT TEAM

With a strong track record as a thriving SME management consultancy, Harrison brings a wealth of experience in collaborating across multiple sectors and operating within heavily regulated industries. We excel in achieving positive results in digital transformation, business change, service management, as well as 'Portfolio, Programme and Project' initiatives.

Our teams are composed of a wide array of skilled and motivated colleagues who possess diverse talents and extensive qualifications in various management techniques. Our expertise in these methodologies is demonstrated by our range of qualifications, including MBAs and certifications from industry bodies such as the Association for Project Management (APM). What sets us apart is our proven track record of successfully applying these theories in real-world scenarios. We possess the knowledge and experience to implement the appropriate processes, adapt them as needed, and explore innovative approaches to deliver customised and efficient solutions that meet the unique requirements of our clients.

Our consultants at Harrison have a wide range of qualifications in disciplines such as PRINCE2®, MSP®, Agile®, ITIL® and APMP®. With years of experience in major projects, programmes, and portfolios across different sectors, they utilise proven methods and tools to effectively adapt, understand, and thrive in any environment. We are dedicated to continuous professional development, at zero cost to our clients, to ensure our consultants consistently deliver top-notch performance, offering unparalleled capabilities and advice.

OUR SERVICE GROUPS

Project Management

**Project Management Office
(PMO)**

Programme Management

**Programme Management
Office (PMO, PgMO)**

Portfolio Management

**Portfolio Management Office
(PMO, PfMO)**

Agile Project Management

Agile PMO

Scaled Agile (SAFe)

**Project Management
Consultancy**

**Portfolio, Programme and
Project Maturity Assessment**

**Portfolio, Programme and
Project Consultancy**

Business Case Management

Benefits Management

SERVICE BENEFITS

- ➔ A flexible approach suitable for any organisation to efficiently achieve objectives.
- ➔ Proven track record of successfully delivering projects and programmes using a range of methodologies.
- ➔ Adherence to industry best practices such as MSP, APM, and PRINCE throughout the delivery process.
- ➔ Quick mobilisation and demobilisation of teams.
- ➔ A reliable company with a strong track record of delivering exceptional projects and programmes.
- ➔ Comprehensive support from the initial concept to the final implementation.
- ➔ Providing timely and accurate information to facilitate informed decision-making.
- ➔ Extensive experience and expertise to support and enhance your team.
- ➔ Assistance in the creation and management of artifacts and governance structures.

We offer a collaborative approach to help you achieve your 'Portfolio, Programme and Project' goals. Our team will immerse themselves in your organisation, working closely with your stakeholders and staff at every level. We have expertise in integrating with existing delivery teams to enhance 'Portfolio, Programme and Project' performance, ensuring that valuable knowledge and experience is shared with key individuals. Our aim is to ensure strategic objectives are effectively communicated throughout the business while maintaining strong governance.

OUR APPROACH



We customise our services to cater to specific requirements by leveraging our extensive expertise to modify industry best practices. Additionally, we collaborate closely with you to comprehend your goals, internal procedures, and benchmarks.



Our team of project, programme, and portfolio managers possess extensive expertise in a wide array of services, encompassing stakeholder management and project controls. This ensures that our skilled professionals offer insightful leadership based on their knowledge and experience.



We will collaborate with delivery teams to propel your project ahead by comprehending your organisation, customising methodologies (including Agile SAFe and SCRUM), and exemplifying excellence in all our endeavours.



By utilising this method, you can guarantee that project goals are met within the set timeframe, budget, and quality standards. Additionally, this approach allows for the enhancement of delivery teams' skills, resulting in tangible and long-term advantages.

WHY HARRISON?



IT consulting that isn't scripted, templated or "one we made earlier."

We've regularly experienced a hit and run culture of IT service providers that create an amazing sales experience. Yet still, the delivery has fallen short, leaving the customer to pick up the pieces, often at a considerable cost.

At Harrison, our IT consulting is all tailored to the individual customer needs and desired outcomes. We utilise all of the best practice frameworks (ITIL, COBIT, SIAM, Prince2, Agile, etc.) across the full enterprise combining the best elements to ensure your goals and objectives are met.

Our interactions with clients embody a friendly and pragmatic ethos, centred around people. We take a holistic 360-degree approach to our work, deliberately avoiding silo thinking.

Choose Harrison for IT consulting with bespoke solutions, meticulously crafted to align with your unique business objectives.





CONTACT US

Please send your requirements to info@harrisonjamesit.com. Alternatively, if you wish to discuss your requirements in more detail, please send us the following information and we will be happy to contact you:

1. Your organisation name
2. The name of this service
3. Your name and contact details
4. A brief description of your business situation
5. Your preferred timescales for starting the work



www.harrisonjamesit.com



+44 203 667 3666



info@harrisonjamesit.com



Guildford, United Kingdom

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