



SOFTWARE ASSET MANAGEMENT (SAM) - SOFTWARE HARVESTING SERVICES

Service Definition
Document

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SERVICE DESCRIPTION

Software recycling / re-harvesting service on a vendor by vendor basis, for a fixed fee per month or holistically outsourced per year across the software estate. We utilise your usage policy and run the necessary functions/tools with your service delivery teams.

SERVICE FEATURES

**Harvesting execution against
your policy statements**

**Manual harvesting processes
for un-mature environments**

**Leverage of your asset
management tools for
execution**

**Recycling of non-used/needed
software in the resale market**

SERVICE BENEFITS

- ➡ Unused software available for others
- ➡ Mitigation against buying not needed software licenses
- ➡ Ability to conduct harvesting on mature and non-mature environments
- ➡ Recapture of spent capex expense on non-used software titles
- ➡ Ensures a leaner consumption metric in preparation of true-up negotiations

PLANNING, SET-UP AND MIGRATION

How the planning service works:

Full project, programme and portfolio planning services available to map out the target titles and the necessary process to execute the activity

How the set-up and migration service works:

We work with our customers in the design, development and transition from traditional services to cloud based services. We have extensive experience of delivering design and orchestrating the move using broad range of techniques and methodologies.



QUALITY ASSURANCE AND PERFORMANCE TESTING

We proactively support the Buyers' team implementing cloud hosting and software services through sharing of industry best practice and our experience.

In addition, our accredited Quality Management System delivers a set of Critical Project Deliverables, Risk Registers and Compliance Registers ensuring that all implementation issues are fully addressed and mitigated.

These are agreed with the Buyers' team to ensure the project is delivered on time, on budget and on quality. Our structured approach utilises proven methodologies and innovative ways of working underpinned by experience of managing emerging challenges in the fast changing cloud hosting and software environment.

WHY HARRISON?



IT consulting that isn't scripted, templated or "one we made earlier."

We've regularly experienced a hit and run culture of IT service providers that create an amazing sales experience. Yet still, the delivery has fallen short, leaving the customer to pick up the pieces, often at a considerable cost.

At Harrison, our IT consulting is all tailored to the individual customer needs and desired outcomes. We utilise all of the best practice frameworks (ITIL, COBIT, SIAM, Prince2, Agile, etc.) across the full enterprise combining the best elements to ensure your goals and objectives are met.

Our interactions with clients embody a friendly and pragmatic ethos, centred around people. We take a holistic 360-degree approach to our work, deliberately avoiding silo thinking.

Choose Harrison for IT consulting with bespoke solutions, meticulously crafted to align with your unique business objectives.





CONTACT US

Please send your requirements to info@harrisonjamesit.com. Alternatively, if you wish to discuss your requirements in more detail, please send us the following information and we will be happy to contact you:

1. Your organisation name
2. The name of this service
3. Your name and contact details
4. A brief description of your business situation
5. Your preferred timescales for starting the work



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