



IT TRANSFORMATION - ACCELERATED ASSESSMENT AND DESIGN

Service Definition
Document

TABLE OF CONTENTS

Service Description	03
Service Features	04
Service Benefits	05
Why Harrison	06
Contact Us	07



SERVICE DESCRIPTION

Service enables you to form your Target Vision within a short 6-week period that guides the direction of the transformation, provides the full enterprise and service view, and delivers a high-level roadmap that will support a current business case or help develop one to gain the support from the business.

SERVICE FEATURES

**Accelerated assessment and
High-Level Transformation
Blueprint**

**Experienced and proven lead
consultants**

**Business and Service Centric
Transformational Design**

**Agile approach to
Transformational Change**

**Dual approach to
transformation, Top Down and
Bottom up**

**Best practise led but vendor
and methodology agnostic**






**Full Enterprise focus (People,
Process, Product, Partner, and
Customer)**

**High Level Transformation
Roadmap**



SERVICE BENEFITS



-  Quickly form your Transformational Blueprint
-  Identify and validate service and capability gaps
-  Engagement and support gained from your IT and Business Leadership
-  Supports business case generation
-  Delivers Target Operating Model Blueprint utilising all best practise frameworks
-  Strategic and Tactical focus to support long and short-term needs
-  Provides a path to the cost/quality goals of your business

WHY HARRISON?



IT consulting that isn't scripted, templated or "one we made earlier."

We've regularly experienced a hit and run culture of IT service providers that create an amazing sales experience. Yet still, the delivery has fallen short, leaving the customer to pick up the pieces, often at a considerable cost.

At Harrison, our IT consulting is all tailored to the individual customer needs and desired outcomes. We utilise all of the best practice frameworks (ITIL, COBIT, SIAM, Prince2, Agile, etc.) across the full enterprise combining the best elements to ensure your goals and objectives are met.

Our interactions with clients embody a friendly and pragmatic ethos, centred around people. We take a holistic 360-degree approach to our work, deliberately avoiding silo thinking.

Choose Harrison for IT consulting with bespoke solutions, meticulously crafted to align with your unique business objectives.





CONTACT US

Please send your requirements to info@harrisonjamesit.com. Alternatively, if you wish to discuss your requirements in more detail, please send us the following information and we will be happy to contact you:

1. Your organisation name
2. The name of this service
3. Your name and contact details
4. A brief description of your business situation
5. Your preferred timescales for starting the work



www.harrisonjamesit.com



+44 203 667 3666



info@harrisonjamesit.com



Guildford, United Kingdom

This publication has been written in general terms and we recommend that you obtain professional advice before acting or refraining from action on any of the contents of this publication. Harrison James IT Services Ltd accepts no liability for any loss occasioned to any person acting or refraining from action as a result of any material in this publication.

No part of this document may be reproduced in any form or by any electronic or mechanical means, including information storage and retrieval devices or systems, without prior written permission from Harrison James IT Services Ltd

This document, including all supporting materials, is proprietary to Harrison James IT Services Ltd. and is provided for the sole internal use of the intended recipients for the purposes of this discussion with Harrison James IT Services Ltd. This document, and extracts from it and the ideas contained within it, may not be used for any other purpose and may not be disclosed to any third parties. This document does not constitute a proposal or contract of engagement with Harrison James IT Services Ltd, and it subject to the terms of any subsequent engagement contract that may be entered into between us